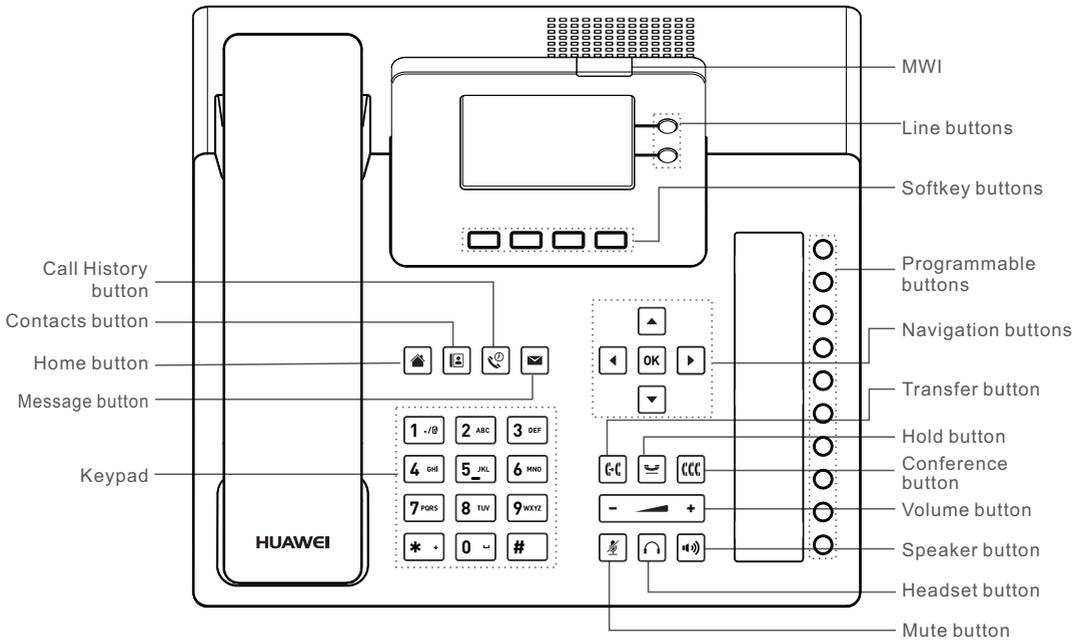




eSpace 7910 IP Phone

Quick Start Guide



Additional Guides Available

For Additional support for the eSpace 7910, visit <http://support.huawei.com/enterprise>. On the home page, choose **Product Support > Unified Communications and Collaboration > Unified Communications > Unified Communications Endpoints > 7900 Series IP Phone > eSpace 7910** to obtain the latest IP phone documentation including the user guide and administrator guide.

eSpace 7910

- 2-line business IP phone, with a 320 x 240 color screen; thin and stylish
- AAC-LD full-band voice codec
- 2 GE ports, support for power over Ethernet (PoE)
- 10 programmable buttons

Packing List

Open the product package and check the items against the following checklist.
Contact your supplier if there are any discrepancies.

- Phone body x 1
- Handset cord x 1
- Quick Start Guide x 1
- Handset x 1
- Straight-through network cable x 1
- Paper card x 1

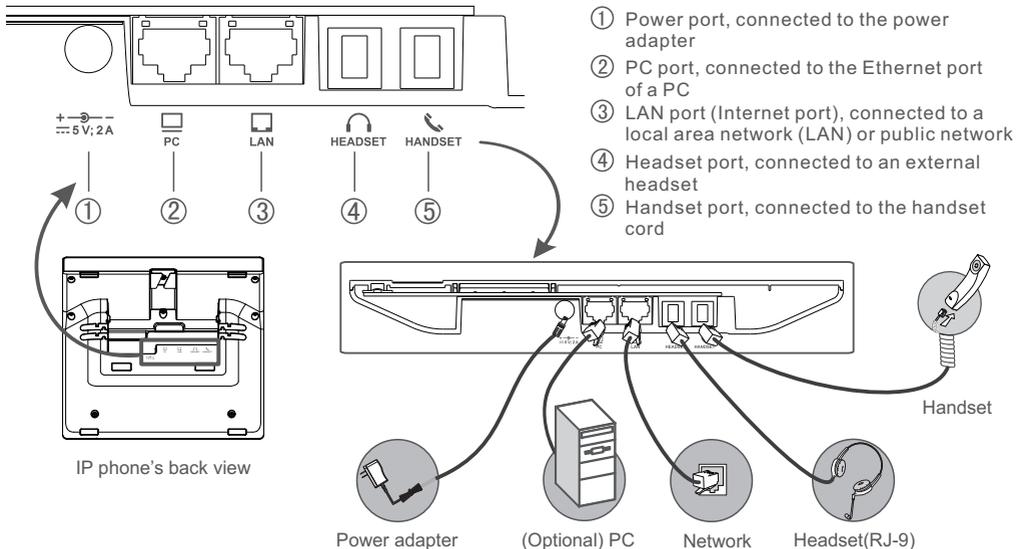
NOTE

The power adapter and the headset must be purchased separately.

Connecting Cables

CAUTION

Use only the Huawei +5 V DC power adapter. A Huawei warranty does not cover any damage caused by the use of other power adapters.



Logging In to Your Phone

Follow the steps below to log in to the home screen of your phone:

1. Power on your phone. The login screen is displayed.
2. Enter your account and password, and press the **Log In** softkey for login.

NOTE

- During a login, ensure that the eSpace 7910 is properly connected to the network (that is, the  icon is not displayed at the upper right corner of the login screen). If you still fail to log in, contact your system administrator.
- From the login screen, choose **More > Lang.**, the **Language** screen is displayed. You can select a language on this screen.

Placing a Call

You can place a call in any of the following ways:

- Directly dialing a number
 - Pick up the handset or press .
 - Dial a number and press or the **Call** softkey.
 - Dial a number and pick up the handset or press .
- Using the call history
 - Press , select a record, and press the **Call** softkey.
- Using contacts
 - Press , select a record, and press the **Call** softkey.

Answering a Call

You can respond to a call in any of the following ways:

- Answering a call: Pick up the handset or press or the **Answer** softkey .
- Transferring a call: Press the **Transfer** softkey, enter the destination number, and press the **Call** softkey .
- Rejecting a call: Press the **Reject** softkey.
- Ignoring a call: Press the **Ignore** softkey.

Call Hold

You can perform the following operations during a call:

- Press or the **Hold** softkey to hold a call.
- Press or the **Resume** softkey to resume a call.

Call Transfer

You can transfer an ongoing call to a third-party.

- Blind transfer
 - Press or the **Transfer** and enter the destination number and press or the **Done** softkey.
- Semi-consult transfer
 - Press or the **Transfer** and enter the destination number. After hearing a ringback tone, press or the **Done** softkey.
- Consult transfer
 - Press or the **Transfer** and enter the destination number. After the other party picks up the phone, press or the **Done** softkey.

Call Forward

You can forward a call to a preset forward-to number whenever necessary. To set call forward:

1. Press the navigation buttons and choose **Apps > Preferences > Call Features** on the home screen of the phone.
2. Select **Call Forward** and press the **Modify** softkey.
3. Select the desired call forward mode and press the **Select** softkey.
4. Select **Number** and press the **Select** softkey.
5. Enter the destination number and press the **Finish** softkey.

DND

You can use the Do Not Disturb (DND) feature to prevent incoming calls from ringing your phone.

- To enable DND
 - Press the **DND** softkey. The phone screen displays and the message " DND enabled".
- To disable DND
 - Press the **DND** softkey again. The phone screen no longer displays or the message " DND enabled".

Local Conference

You can hold a three-party local conference call. A local conference call involving a maximum of six participants is supported.

1. During a call (for example, with user B), press or the **Conf** softkey and dial the number of another user (for example, user C).
2. After a call with user C is set up, press the **Join** softkey to implement a three-party conference call.

After a three-party conference call is set up, you can invite more users to the conference. Specifically, press the **Add** softkey, dial the number of another user (for example, user D), and after a call with user D is set up, press the **Join** softkey.

You can also perform conference control operations such as muting a participant, removing a participant from a conference, and ending a conference.

Other Functions

- Corporate Directory
 - After the corporate directory is configured, you can use your phone to query the corporate contact information in real time.
- Linkage
 - After your phone is linked to the eSpace Desktop, you can perform call operations such as placing a call, answering a call, and hanging up using the eSpace Desktop.
- One-key switch
 - The eSpace 7910 supports one-key switch, allowing users to switch calls between the eSpace 7910 and any other bound IP phone or mobile phone.

NOTE

For details, see the *eSpace 7910 IP Phone User Guide* or contact your system administrator.

Q&A

- Q: I can hear a voice coming from the speakerphone but I cannot hear anything from the handset. Why?
- A: The handset cord may be connected to the incorrect port or the connection between the handset cord and the handset port may be loose.
- Q: How can I view basic phone information, such as the IP address?
- A: Choose **Apps > Status** on the home screen of the phone. You can view basic phone information on this screen.

Qualification Card

Inspector: _____

