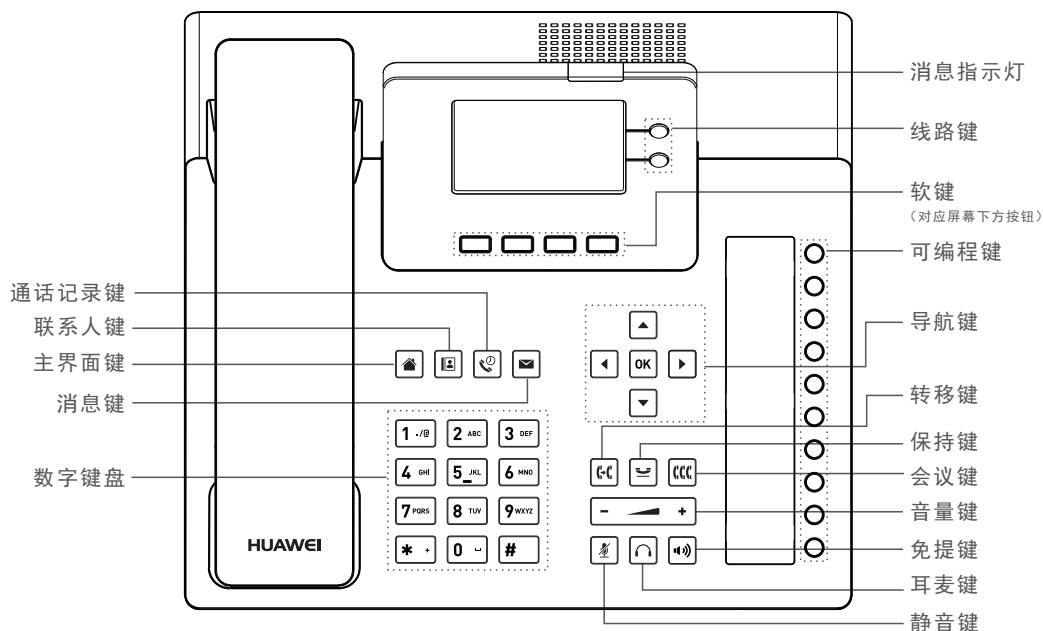




eSpace 7910/7910-C

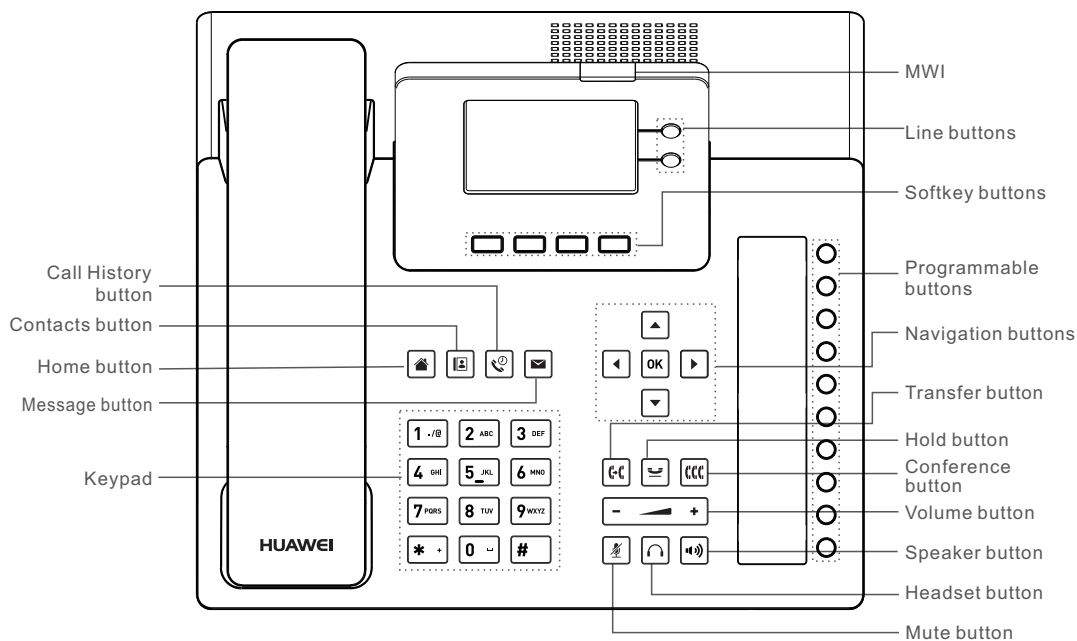
IP话机 快速入门





eSpace 7910/7910-C

IP Phone Quick Start Guide



资料获取路径

请登录<http://support.huawei.com/enterprise> 网站，选择“产品支持 > UC&C > 统一通信与联络中心 > 融合通信 > 融合通信终端 > eSpace 7910”获取最新支持信息，包括用户指南、管理员指南。

eSpace 7910/7910-C

- 6线路，320x240高分辨率彩屏，轻薄时尚
- AAC-LD全带语音编码
- 2个千兆以太网接口，支持以太网供电
- 10个可编程键

装箱清单

打开产品包装后，请对照以下列表检查各组件是否齐备。若有遗漏，请与经销商联系。

- 主机 x 1
- 手柄线 x 1
- 快速入门 x 1
- 手柄 x 1
- 直通网线 x 1
- 纸片 x 1

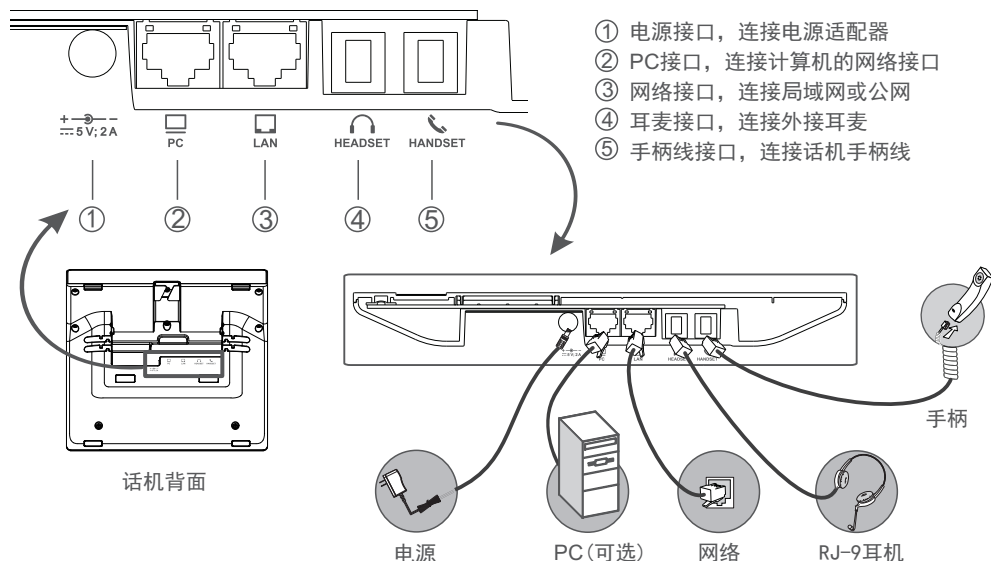
说明

电源适配器和耳麦独立包装，需要单独购买。

连接线缆

注意

请使用华为专用+5V电源适配器。由于使用其他电源适配器而造成的故障或损坏不在保修范围内。



登录

您可以按照以下步骤登录话机主界面：

1. 话机上电后，进入登录界面。
2. 输入号码（Number）、密码（Password），按<登录（Log In）>软键进入话机主界面。

说明

- 登录时，请确认话机已经正常连接网络，即登录界面右上角未出现  图标。若仍无法成功登录，请咨询系统管理员。
- 话机出厂默认显示语言为英语，您可以选择“More（更多）> Language（语言）”进入语言界面，设置话机显示语言。

Additional Guides Available

For Additional support for the IP Phone, visit <http://support.huawei.com/enterprise>. On the home page, choose **Product Support > UC&C > Unified Communications & Contact Center > IP Telephony > IP Telephony Terminals > eSpace 7910** to obtain the latest IP phone documentation including the user guide and administrator guide.

eSpace 7910/7910-C

- 6-line business IP phone, with a 320 x 240 color screen; thin and stylish
- AAC-LD full-band voice codec
- 2 GE ports, support for power over Ethernet (PoE)
- 10 programmable buttons

Packing List

Open the product package and check the items against the following checklist.

Contact your supplier if there are any discrepancies.

- Phone body x 1
- Handset cord x 1
- Quick Start Guide x 1
- Handset x 1
- Straight-through network cable x 1
- Paper card x 1

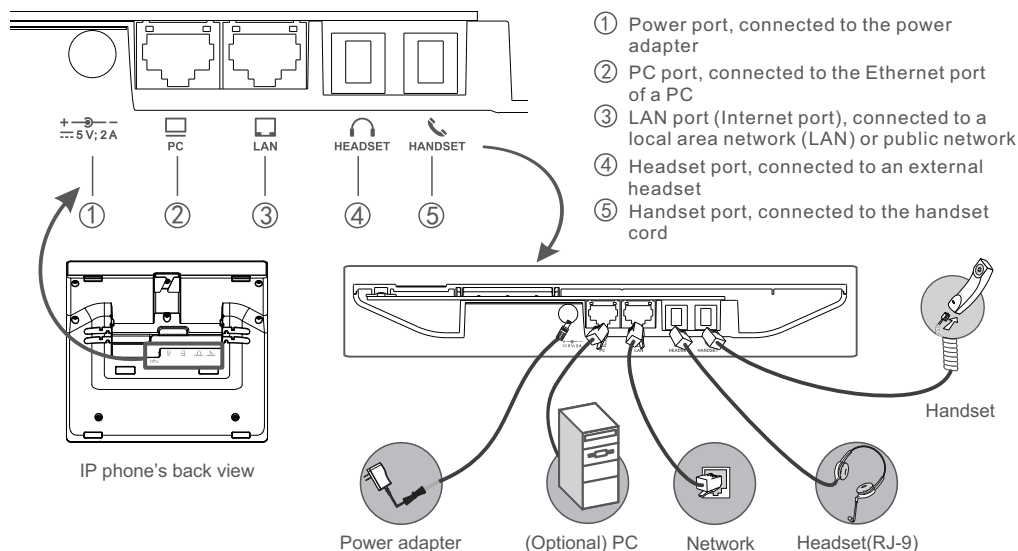
NOTE

The power adapter and the headset must be purchased separately.

Connecting Cables

CAUTION

Use only the Huawei +5 V DC power adapter. A Huawei warranty does not cover any damage caused by the use of other power adapters.



Logging In to Your Phone

Follow the steps below to log in to the home screen of your phone:

1. Power on your phone. The login screen is displayed.
2. Enter your account and password, and press the **Log In** softkey for login.

NOTE

- During a login, ensure that the IP Phone is properly connected to the network (that is, the  icon is not displayed at the upper right corner of the login screen). If you still fail to log in, contact your system administrator.
- From the login screen, choose **More > Lang.**, the **Language** screen is displayed. You can select a language on this screen.

拨打电话

您可以通过以下方式拨打电话：

- 直接拨打：
 - 拿起手柄或按进入拨号界面。
输入电话号码，按或<呼叫>软键。
 - 先输入电话号码，再拿起手柄或按.
- 通话记录拨打：
按，选择相应记录，按<呼叫>软键。
- 联系人拨打：
按，选择相应联系人，按<呼叫>软键。

接听电话

您可以在有新来电时进行以下操作：

- 接听来电：拿起手柄或按或<接听>软键。
- 转移来电：按<转移>软键，输入号码后再按<转移>软键。
- 拒接来电：按<拒绝>软键。
- 忽略来电：按<忽略>软键。

呼叫保持

您可以在通话过程中进行以下操作：

按或<保持>软键，将通话置于呼叫保持状态。
再按或<恢复通话>软键，恢复保持的通话。

呼叫转移

您可以在通话过程中，将电话转移给第三方接听。

- 盲转：
按或<转移>软键，输入号码后再按或<完成转移>软键。
- 半咨询转：
按或<转移>软键，输入号码后呼出，听到回铃音后，再按或<完成转移>软键。
- 咨询转：
按或<转移>软键，输入号码后呼出，对方接听后，再按或<完成转移>软键。

呼叫前转

您可以在不方便接电话的情况下，将来电前转至其他电话号码。

1. 按<导航键>在主界面选择“应用程序>个性化呼叫业务”，进入呼叫业务界面。
2. 选择“呼叫前转”，按<修改>软键。
3. 选择一种前转方式，按<选择>软键。
4. 选择“转接号码”，按<选择>软键。
5. 输入转接号码，按<完成>软键。

免打扰

若您不希望有来电打扰，可以使用免打扰功能，拒绝所有来电。

- 开启免打扰：
在主界面按<免打扰>软键，话机状态栏显示，主界面下方显示“电话已设置免打扰”。
- 关闭免打扰：
在主界面再按一次<免打扰>软键，话机状态栏的和界面下方的提示信息消失。

本地会议

您可以发起本地会议，进行三方通话。如果帐号支持，可实现最多六方通话。

1. A与B正在通话过程中，A（发起方）按或<会议>软键，输入C的号码后呼出。
2. A与C建立通话后，A按<加入会议>软键，实现三方通话。

A可以再按<添加与会者>软键，输入D的号码呼出，建立通话后，按<加入会议>软键，实现多方通话。
A还可以对与会者进行禁止发言、请出与会者等操作。

其他功能

- 企业通讯录
配置企业通讯录功能后，话机能够查询实时更新的海量企业通讯录信息。
 - 联动
配置联动功能后，eSpace Desktop可以代替话机拨号、接听和挂机。
 - 一键转接
话机支持一键转接功能，允许用户将通话转移到其他话机或手机，也可取回通话。
-  说明
更多内容请参见话机用户指南或咨询系统管理员。

疑问与解答

问：免提通话有声音，摘机后无声音？

答：请检查手柄线是否正确连接到手柄线接口，或连接处水晶头是否松动。

问：如何查看话机的基本信息，如IP地址？

答：请在主界面中，选择“应用程序>状态”进入状态信息界面，查看话机的基本信息。

合格证

检验员：_____



Placing a Call

You can place a call in any of the following ways:

- Directly dialing a number
 - Pick up the handset or press  .
 - Dial a number and press  or the **Call** softkey.
 - Dial a number and pick up the handset or press .
- Using the call history
 - Press , select a record, and press the **Call** softkey.
- Using contacts
 - Press , select a record, and press the **Call** softkey.

Answering a Call

You can respond to a call in any of the following ways:

- Answering a call: Pick up the handset or press  or the **Answer** softkey .
- Transferring a call: Press the **Transfer** softkey, enter the destination number, and press the **Transfer** softkey .
- Rejecting a call: Press the **Reject** softkey.
- Ignoring a call: Press the **Ignore** softkey.

Call Hold

You can perform the following operations during a call:

- Press  or the **Hold** softkey to hold a call.
- Press  or the **Resume** softkey to resume a call.

Call Transfer

You can transfer an ongoing call to a third-party.

- Blind transfer
 - Press  or the **Transfer** and enter the destination number and press  or the **Done** softkey.
- Semi-consult transfer
 - Press  or the **Transfer** and enter the destination number. After hearing a ringback tone, press  or the **Done** softkey.
- Consult transfer
 - Press  or the **Transfer** and enter the destination number. After the other party picks up the phone, press  or the **Done** softkey.

Call Forward

You can forward a call to a preset forward-to number whenever necessary. To set call forward:

1. Press the navigation buttons and choose **Apps > Preferences > Call Settings** on the home screen of the phone.
2. Select **Call Forward** and press the **Modify** softkey.
3. Select the desired call forward mode and press the **Select** softkey.
4. Select **Number** and press the **Select** softkey.
5. Enter the destination number and press the **Done** softkey.

DND

You can use the Do Not Disturb (DND) feature to prevent incoming calls from ringing your phone.

- To enable DND
 - Press the **DND** softkey. The phone screen displays  and the message "  DND enabled".
- To disable DND
 - Press the **DND** softkey again. The phone screen no longer displays  or the message "  DND enabled".

Local Conference

You can hold a three-party local conference call. A local conference call involving a maximum of six participants is supported.

1. During a call (for example, with user B), press  or the **Conf** softkey and dial the number of another user (for example, user C).
2. After a call with user C is set up, press the **Join** softkey to implement a three-party conference call.

After a three-party conference call is set up, you can invite more users to the conference. Specifically, press the **Add** softkey, dial the number of another user (for example, user D), and after a call with user D is set up, press the **Join** softkey.

You can also perform conference control operations such as muting a participant, removing a participant from a conference, and ending a conference.

Other Functions

- Corporate Directory
 - After the corporate directory is configured, you can use your phone to query the corporate contact information in real time.
- Linkage
 - After your phone is linked to the eSpace Desktop, you can perform call operations such as placing a call, answering a call, and hanging up using the eSpace Desktop.
- One-key Switch
 - The IP Phone supports one-key switch, allowing users to switch calls between the IP Phone and any other bound IP phone or mobile phone.

NOTE

For details, see the *IP Phone User Guide* or contact your system administrator.

Q&A

- Q: I can hear a voice coming from the speakerphone but I cannot hear anything from the handset. Why?
- A: The handset cord may be connected to the incorrect port or the connection between the handset cord and the handset port may be loose.
- Q: How can I view basic phone information, such as the IP address?
- A: Choose **Apps > Status** on the home screen of the phone. You can view basic phone information on this screen.

Qualification Card

Inspector: _____



保修卡



尊敬的用户，感谢您使用华为技术有限公司（以下简称华为）的产品，请详细填写保修卡内容，并将下面的保修卡厂家留存联寄回华为公司，华为公司会登记备案，并保证您的以下权益：

1.您购买的主机可获得12个月的设备免费保修服务（软件介质保修期为3个月）。

2.保修期起始时间计算方式：

（1）如用户未向华为购买该产品的工程/安装服务，产品保修期自华为产品发货日期后90天开始计算。

（2）如用户向华为购买了该产品的工程/安装服务，产品保修期则从初验证书签署之日起算，但保修起始日期的起算最迟不得迟于华为产品发货之日起90天。若初验证书的签署日期在产品发货之日起90天之后，则从发货之日第90天起，产品自动进入保修期。

3.请注意：

（1）在购买产品时，为保障您的权益，请确认产品从华为的发货日期等保修相关信息。

（2）扩容部件与故障更换件的保修期为华为发货之日起90天，或者跟随主机原有的剩余保修期服务，以两者中较长的时间为准。

（3）免费保修服务仅限于主机（系列主板、电源模块、风扇模块、通信模块、硬盘）和相关辅助部件。

（4）S系列交换机配套的锂电池模块提供保修，但不适用《标准保修说明书》的硬件返修服务响应时间条款。

4.用户可凭保修卡享受保修期内的基本保修服务，服务的详细内容可查看华为企业业务网站（<http://e.huawei.com>），依次点击

“服务支持 > 服务解决方案 > 保修 > 企业业务产品标准保修说明书”。

5.中文保修卡仅适用于中国大陆。

● 华为公司Help Desk热线：400-822-9999（7*24小时）

● 商业分销产品授权服务中心网站：<http://e.huawei.com>，依次点击“服务支持 > 渠道服务 > 商业分销授权服务中心 > 授权服务中心服务指南”。



用户名称：_____

经销商：_____

产品型号：_____

详细地址：_____

邮编：_____ 电话：_____

产品条码：_____

传真：_____ E-mail：_____

购买日期：_____ 年 _____ 月 _____ 日

经销单位：（盖章）

（用户留存）

保修卡须经经销商盖章方有效

保修卡（经销商留存）



用户名称：_____

详细地址：_____

邮编：_____ 电 话：_____

传真：_____ E-mail：_____

产品条码：_____

购买日期：_____ 年 _____ 月 _____ 日

经销商：_____

经销单位：（盖章）

保修卡（厂家留存）



用户名称：_____

详细地址：_____

邮编：_____ 电 话：_____

传真：_____ E-mail：_____

产品条码：_____

经销单位：（盖章）

重要提示：请将此联寄回以下地址

深圳市宝安区石岩塘头村第三工业区南岗工业园 2 号楼
华为维修服务中心

电话：0755-28560555 邮编：518108

邮件上注明保修卡

Warranty Card



Thank you for choosing products of Huawei Technologies Co., Ltd. (Huawei). To be entitled for warranty service for the product, please read the following warranty statements carefully.

1. Warranty Period

Unless otherwise stated specifically by Huawei, the following periods apply:

Duration of Hardware Warranty: 12 months

Duration of Software Media: 3 months

The start date of the warranty:

(1) If you have not purchased the engineering or installation service, the warranty starts on the 90th day after the date of the product shipment from Huawei.

(2) If you have purchased the engineering or installation service, the warranty starts from the date the preliminary acceptance certificate is signed, but no later than 90 days after Huawei ships the product. If the preliminary acceptance certificate is signed 90 days after shipment, the warranty automatically starts on the 90th day after shipment.

Notes:

1. When you purchase a product from Huawei, please confirm the date when the product will be shipped from Huawei, and check other warranty-related information.

2. For expansion and replacement parts, you are entitled to either of the following warranties (whichever is longer):

(1) A 90-day warranty starting from the date the replacement parts are shipped

(2) The remaining warranty of the original equipment

3. Warranty service is provided for the lithium battery modules for the S series switches, but the terms related to hardware warranty service response time in the **Huawei Enterprise Standard Warranty** do not apply to the lithium battery modules.

2. Service Guidelines

This warranty card entitles you to free warranty service within the warranty period. For a complete listing of applicable warranties, please visit <http://e.huawei.com/>, choose **Support > Service Solutions > Warranty**, and view the Huawei Enterprise Standard Warranty on the web page.

Technical Support: For post-sale technical support, Account or maintenance questions, contact:

Support_e@huawei.com.

TAC Support: Visit <http://support.huawei.com/enterprise> and choose **Contact > Global Service Hotline** to find the service hotline available in your country.

Complete the form below and keep for ready reference:

Product supplier: _____

Supplier telephone number: _____

Product serial number: _____



电子信息产品有毒有害物质声明

部件名称	有毒有害物质或元素					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr6+)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
结构件	○	○	○	○	○	○
单板/电路 模块	X	○	○	○	○	○
电线电缆	○	○	○	○	○	○
配套设备	○	○	○	○	○	○

○：表示该有毒有害物质在该部件所有均质材料中的含量在SJ/T-11363—2006《电子信息产品有毒有害物质的限量要求》规定的限量要求以下。

X：表示该有毒有害物质至少在该部件的某一均质材料中的含量超出SJ/T-11363—2006 规定的限量要求。

说明

单板/电路模块：

- 部分元器件管脚含铅
- 焊料含铅



本产品的环保使用期限为 20 年，标识如左图所示。某些可更换的零部件会有一个不同的环保使用期贴在其产品上。此环保使用期限只适用于产品是在产品手册中所规定的条件下工作。

开源声明：

您可以登录话机Web页面，选择“状态查看 > 关于话机”，查看“法律声明”。



Declaration on Hazardous Substances in Electronic Information Products

Parts	Hazardous Substances					
	Pb	Hg	Cd	Cr6+	PBB	PBDE
Mechanical part	○	○	○	○	○	○
Board/circuit module	X	○	○	○	○	○
Signal cable	○	○	○	○	○	○
Power adapter	○	○	○	○	○	○

- : Indicates that the concentration of the hazardous substance contained in all the homogeneous materials of this part is below the limit requirement of the SJ/T 11363-2006 standard.
- X : Indicates that the concentration of the hazardous substance contained in all the homogeneous materials of this part is above the limit requirement.

Notes for board/circuit module:

- Some components contain lead.
- Solder contains lead.

	This product has an Environment-friendly Use Period (EFUP) of 20 years as shown in the figure. Some replaceable components have EFUP labels of their own. The EFUP is suitable for the products that work in the conditions that are specified in the product manual.
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Open source software statement:

You can log in to the phone web page and choose View Status > About Phone to check related information in Legal Statement.



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